

Ergonomic Tool Arms, LLC
3 YEAR LIMITED WARRANTY -TA-Series Tap Arm Systems

Delivery Date

ETA Serial # (on Forearm label)

Tap Motor Model # STP10S B12

Tap Motor Serial #

All metal components including bearings and shafts of Ergonomic Tool Arms and ETA accessories are warrantied to the original purchaser and their assigns against manufacturing defects and excessive wear under normal industrial use for a period of 3 years from date of delivery. Air cylinder is also warrantied against excessive wear for a period of 3 years, regardless of the number of holes threaded. Note; Expected life cycle of ETA Air Cylinder is at least 50 million full vertical cycles. Excessive wear and/or cylinder failure due to poor compressed air quality will not be covered by this warranty. Items specifically addressed below are not covered by this 3 year warranty.

1 Year Warranty on Pneumatic Components. ETA warranties all pneumatic parts against defects in material or workmanship for 1 year from date of purchase. Due to the possibility, beyond the control of ETA, of chemical attack by certain airborne compressor oil additives, this 1 Year Warranty does not apply to soft (non-metal) parts when definitely found to be affected by chemicals within air system. This includes seals within regulators, cylinders & valves, all air lines and fittings. Some of these parts may be covered by extended warranties (up to 7 years) from the companies who manufacture standard pneumatic components for ETA. Contact ETA for more information. When not covered by warranty, replacement air system parts and hoses are available for sale from ETA through your Industrial Distributor.

SIoux STP10 Signature Series Tap Motor is Warranted by Sioux Tools, Inc – See full motor warranty from Sioux on page 2. ETA offers routine maintenance and repairs on Sioux Tap Motors during and after the Sioux warranty period. Contact your ETA distributor for help with motor repairs and maintenance.

General Info on ETA Warranties Above.

The term *excessive wear* above is defined as wear in bearings causing the arm to function improperly and/or causing the customer's tapping motor to be at an unusable angle to the customer's product. Any bearing showing measurable differences in thickness or concentricity due to wear will also be covered under this 3 year warranty.

Choice to repair, not repair, replace or not replace parts that are covered within the warranty period is at the discretion of Ergonomic Tool Arms, LLC. *ETA will err on the customer's side if customer feels wear is causing undesirable performance of their arm.* This warranty against wear is not limited to any number of cycles. Covered repairs will be performed at no charge regardless of the amount of legitimate use the arm receives in the first 3 years.

All repairs or replacements are warrantied for the remainder of the original warranty period only. All other repairs not covered within this warranty period, will be completed after a written estimate of time and materials is agreed to by your distributor. Whenever practical, replacement parts will be most current revision at the time of repair.

Uses other than that intended and stated by the ETA, any abuse, damage from natural disasters, or modification to the form or function of the product, will void this warranty. **Intentional tampering with spec and serial number tag on the Forearm may also invalidate this warranty.**

ETA Tap Arms are intended for use only with compressed air, filtered to 5 micron, regulated to 90 psi maximum and minimally lubricated with small amounts of quality air tool oil. Use at higher pressures or with other gases or using hydraulic fluids with this product is a violation of this warranty and may pose a safety or health hazard.

ETA Products are intended for use in climate controlled indoor environments, not subject to outdoor elements. Rust, corrosion or weathering due to exposure to uncontrolled climate conditions is not warrantied. This warranty does not cover any cosmetic blemishes or other damage caused by impact or scrapes received during everyday industrial use.

Contact ETA or the distributor you purchased ETA products from for Return Material Authorization Number (RMA #) before shipping back to ETA. Customer is responsible for shipping costs to ETA in Doylestown, PA. ETA will pay return freight of products repaired under warranty to customers within the continental United States. Customers outside continental United States may have to pay for additional freight and/or customs costs.

This warranty supersedes all prior warranties written, oral, express or implied. This warranty does not cover and Ergonomic Tool Arms, LLC will in no event be liable for any business interruptions, loss of profits, harm, injury, damage, personal injury, cost of delay or any special indirect, incidental or consequential losses, costs or damages. ETA's maximum liability is limited to the purchase price of the tool arm or tool arm accessory.

Note; Some states in the USA do not allow limitations on incidental or consequential damages, so these limitations may not apply to all customers in all locations. This warranty gives you specific legal rights. These rights vary from state to state within USA .

ISO/Warranty
Sioux Tools, Inc.

Power Tools Warranty

SIOUX TOOLS, INC. WARRANTS TO THE ORIGINAL PURCHASER THAT THE COMPANY'S POWER TOOLS ARE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP. For one (1) year following the date of purchase, Sioux Tools will repair or replace, at Sioux Tools' option, any part that is defective in materials or workmanship. All warranty requests or claims must be made no later than 60 days following the end of the 1-year warranty period. Repair or replacement shall

be at the election and expense of Sioux Tools, and is the exclusive remedy in place of all other rights and remedies.

NO OTHER WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL APPLY AND ALL SUCH WARRANTIES ARE HEREBY EXPRESSLY DISCLAIMED. Sioux Tools' warranty applies only to new products purchased from Sioux Tools, Inc. or its authorized distributors. Sioux Tools does NOT provide warranty for products subjected to abnormal use. Abnormal use includes: misuse, accident, modification, unreasonable use, neglect, lack of maintenance, or use after the tool is significantly worn or repaired by someone other than Sioux Tools, Inc. or its Authorized Service Representatives.

A consumable product or part is warranted at the time of sale, only against defects in workmanship and materials that prevent its use. Consumable items are goods reasonably expected to be used up or damaged during use, including but not limited to drill bits, saw blades, grinding discs, sanding discs, batteries, and light bulbs.

SIOUX TOOLS, INC. SHALL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL COSTS OR DAMAGES INCURRED BY THE PURCHASER OR OTHERS (including, without limitation, lost profits, revenues, anticipated sales, business opportunities or goodwill, interruption of business and any other injury or damage.)

This warranty is non-transferable. Sioux Tools, Inc. reserves the right to make changes in design and/or construction at any time without incurring any obligation related to tools previously sold.

ISO 9001

In 1997 Sioux Tools received its ISO 9001 certification. This certification is essential to doing business in today's global marketplace. It affirms our dedication to quality and our continued commitment to improvement. It assures our customers that the products they purchase will consistently live up to the promise of performance. It also validates our target goal of achieving maximum quality in every stage of the process - from the initial concept and development all the way through the delivery of spare parts. Our customers can be certain that Sioux tools will live up to their high expectations and provide a long, trouble-free life.